



## At a Glance:

### Industry

- Banking

### Challenge

- Volume of data exceeded current systems' capacity.
- 3.5GB of raw reports produced daily.
- 7,500 reports and 40 million pages produced each month.

### Solution

- Hitec DataStore®32 enables 700 users nationwide to view reports, images, download data into Microsoft Excel for analysis, archive and retrieve Microsoft Office documents.
- More than one billion pages are managed and viewed from within DataStore®32.
- Over 40,000 searches are performed each month.



## Hitec DataStore®32 helps Société Générale address huge data volume challenge.

Société Générale is one of the leading financial services groups in the euro zone. Worldwide, Société Générale employs 103,000 staff representing 114 nationalities in 76 countries.

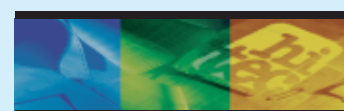
When the New York office of Société Générale Corporate and Investment Banking (SGCIB), the Corporate and Investment Banking arm of the Société Générale Group, started to face the issue of storing and viewing the huge amount of reports their systems generated – they realised that they needed a different kind of solution.

### The Challenge:

SGCIB faced the challenge of archiving and distributing a volume of daily, monthly and periodic reports that exceeded the handling capability of their existing internal systems. Some 3.5GB of raw reports were being produced daily. This comprised 7,500 reports and 40 million pages each month. The reports were being processed and stored in several different applications. Existing systems struggled to keep up with the sheer volume of report pages and the growing user base.

### The Solution:

The firm began a search for a single solution to replace their existing disparate systems. Their aim was to consolidate to a single browser-based solution that could handle current requirements while continuing to handle future growth in page counts, data types, and user activity. Also critical was the ability to provide efficient access to other Société Générale business units both within North America and elsewhere. A thorough review process of various solutions in the marketplace resulted in the selection of Hitec DataStore®32 to provide archiving and Web-based retrieval of reports, scanned images, and other data types.



DataStore®32 was chosen by SGCIB for several reasons. A sophisticated security interface makes it easy for administrators to control access down to the page and index level, ensuring compliance with industry regulations and quick access to specific information by users. In addition, its proven ability at Société Générale's London office to handle large numbers of users and huge volumes of information mirrored the requirements of the U.S. location. Finally, DataStore®32's ability to handle reports, images and MS Office documents provided unified access to a wide range of important business information.

After an initial pilot installation, work began to migrate the many millions of report pages from the previous systems into DataStore®32, as well as setting up security for the users and groups who would use the system. In a relatively short period of time more than 700 users nationwide were able to view reports & images, download data into Microsoft Excel for analysis, and archive and retrieve Microsoft Office documents. To date more than one billion pages are managed and viewed from within DataStore®32 and over 40,000 searches are performed each month.

#### The Future:

The success of DataStore®32 at SGCIB in the United States has encouraged Société Générale's Hong Kong division to select Hitec to meet its Web-based archival and retrieval needs throughout the Asia Pacific region. The successful working relationship between SGCIB and Hitec has also prompted Société Générale to begin the evaluation of Hitec's Conform™ solution in New York. Conform will be used to manage the distribution and understanding measurement of the significant array of compliance policies and procedures at Société Générale by their many employees. Hitec is pleased to be a trusted supplier to Société Générale, and looks forward to continuing and expanding the relationship around the globe.

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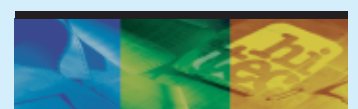
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