



- Reduce Print and Distribution Costs
- Improve Customer Service
- Accelerated Access to Information
- Increase Security
- Risk Mitigation and Compliance.

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Application Output | Enterprise Report Management

Managing enterprise reports – application output - helps organisations access and analyse key business information quickly, reduce costs, improve Customer service levels and address compliance requirements.

The term enterprise reports could include Statements, Trade Confirmations, Invoices, Regulatory/Statutory Reports and much more, and are typically generated as a batch, or end-of-day process from Banking, ERP and/or CRM systems.

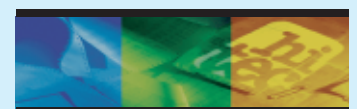
ds32.erm provides high volume full-fidelity data archiving, search and sub-second retrieval capabilities, and information lifecycle management - with interfaces to a range of industry standard storage solutions.

ds32.erm intelligently identifies an output or report type, and automatically captures it as it is generated, or on a scheduled or polled basis. ds32.erm then indexes, compresses and securely archives it, transforming it into content that can be easily accessed, shared and distributed.



Instant retrieval is made available via web clients, through integration with line of business applications or via a portal, also making ds32.erm an ideal platform for creating an electronic document presentment and delivery strategy.

As application output often contains transaction details, it must be strictly managed for compliance purposes. Information lifecycle management helps Customers to identify which application output should be retained and for what period. Information retained beyond its retention period can be as much of a liability as information that is destroyed too early!



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ds32.erm provides full support for print streams which originated as, or have been converted to PDF. Documents are presented in page-fidelity – viewed exactly as created – with full text, fonts, formatting, graphics and colour preserved, regardless of the application and platform used to create the output.

Ingestion speeds depend mainly on indexing requirements. Typically Customers can expect to see a page rate of many hundreds of thousands per hour. The quantity of application output archived is limited only by the amount of storage available.

Tight integration with desktop applications such as Excel results in copies of data held within ds32.erm being made available for further analysis and data mining without reprogramming or re-keying.

Graphical forms overlays – such as logos, letterheads and column headers etc help to reduce costs associated with printing, storage and distribution - and graphics are only stored once per document type to reduce storage requirement

ds32.erm provides a high degree of security down to content level, and ensures that regulated application output is appropriately controlled.

ds32.erm also provides organisations with the opportunity to consolidate legacy data archives, thereby reducing the cost of ownership. Experience has been built up over many years assisting Customers to convert legacy COLD systems.

Hitec Professional Service teams work closely with Customers to ensure a smooth implementation, leveraging investments in existing enterprise systems, increasing productivity, streamlining business processes and reducing costs.

ds32.erm may be implemented as part of an enterprise-wide DataStore® Information Repository strategy, bringing together enterprise report management - application output - with other content types, such as scanned documents, MS Office documents and workflow. A single search using for example a Customer Number would return all documents related to that Customer, whether structured application output, or unstructured such as scanned or Word documents.

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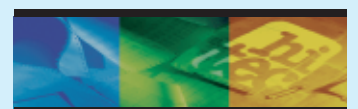
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